

Your Request:

1) Are you partnering with any other private or public sector organisations to deliver your Personal Health Budgets (PHBs)? If so, please provide the names of those organisations and a summary of the services they provide?

Our Response:

1) Please find listed below the information held by each of the former CCG areas that now make up NHS Cheshire & Merseyside ICB in relation to whether local CHC Services are partnering with any other private or public sector organisations to deliver PHBs.

Cheshire

Care and support planning for PHBs is provided by Disability Positive.

Halton

Direct payments for PHBs are managed on behalf of the Halton area by Halton Borough Council.

Knowsley

None.

Liverpool

- *Midlands and Lancashire Commissioning Support Unit:*
 - General PHB advice i.e. available options
 - Support with PA recruitment
 - Training set up based on identified requirements within Clinical Care Plan
 - First contact for direct support will all aspects of PHB – and link with commissioners
 - Development of indicative budget
 - Development of individualised Support Plan based on agreed Clinical Care - -
 - Plan and indicative budget
 - PHB review
 - PHB Contract discussion and Signature

- *Instream Partnership:*
 - HR and Payroll
 - Direct Payment account set up and audit
 - General advice
 - Cost breakdown of indicative budget
 - PHB Contract discussion and signature

- *SOLO:*

- HR and Payroll
- Direct Payment account set up
- Third Party PHB management and recruitment / PA employment
- General advice
- PHB Contract discussion and signature
- First contact for PHB-related issues – and link to commissioners and the wider health and social care network
- Regular review

- *Salvere:*

- HR and Payroll
- Development of individualised Support Plan (based on agreed clinical care – plan and indicative budget)
- Direct Payment account set up and audit
- General advice
- Cost breakdown of indicative budget
- PHB Contract discussion and signature

- *Your Health Your Way:*

- HR and Payroll
- Direct Payment account set up
- Third Party PHB management and recruitment / PA employment
- General advice
- PHB Contract discussion and signature
- First contact for PHB-related issues – and link to commissioners and the wider health and social care network
- Regular review

South Sefton / Southport & Formby

Sefton Carers Centre deliver a PHB service.

St Helens

St Helens Local Authority Payments Team who provide information /advice /payroll service/audit/compliance/self-employment guidance/support to CHC staff/employer responsibilities.

Warrington

Care and support planning for PHBs is provided by Disability Positive.

Wirral

Care and support planning for PHBs is provided by Disability Positive.

Your Request:

2) Who is responsible for the delivery of the PHB targets and what are their contact details (name, email and phone number)?

Our Response:

2) Please find listed below the information held by each of the former CCG areas that now make up NHS Cheshire & Merseyside ICB in relation to the person locally responsible for PHB targets.

Cheshire

Deputy Director, All Age Continuing Care Services/Productivity Lead via chc-cc.contracts@nhs.net

Halton

Lead of Personal Health Budgets via cmicb-war.chcadmin@nhs.net

Knowsley

Knowsley CHC Team via cmicb-kn.chcteam@nhs.net.

Liverpool

Associate Director for Quality & Service Improvement via enquiries@liverpoolccg.nhs.uk

South Sefton / Southport & Formby

Deputy Chief Nurse, via Southsefton.ccg@nhs.net.

St Helens

Head of CHC via CHCTeam@sthelens.gov.uk

Warrington

Lead of Personal Health Budgets via cmicb-war.chcadmin@nhs.net.

Wirral

Wirral CHC Team via wiccg.wirralcctadmin@nhs.net.

Your Request:

3) Who is responsible for the delivery of the Continuing Healthcare programme and what are their contact details (name, email and phone number)?

Our Response:

3) Please find listed below the information held by each of the former CCG areas that now make up NHS Cheshire & Merseyside ICB in relation to the person locally responsible for NHS Continuing Healthcare (CHC).

Cheshire

Deputy Director, All Age Continuing Care Services chc-cc.contracts@nhs.net

Halton

Head of Individual Commissioning via cmicb-war.chcadmin@nhs.net.

Knowsley

Knowsley CHC Team via cmicb-kn.chcteam@nhs.net.

Liverpool

Liverpool CHC Programme Lead via enquiries@liverpoolccg.nhs.uk.

South Sefton / Southport & Formby

Kerrie France, Associate Director of Quality Safety Improvement via Southsefton.ccg@nhs.net.

St Helens

Head of CHC via CHCTeam@sthelens.gov.uk

Warrington

Head of Individual Commissioning via cmicb-war.chcadmin@nhs.net.

Wirral

Wirral CHC Team via wiccg.wirralcctadmin@nhs.net.

Your Request:

4) Who is the Personalised Care or Personalisation Lead/Personalised Care Operations Lead at the ICB and what are their contact details ((name, email and phone number)?

Our Response:

4) NHS Cheshire & Merseyside ICB does not currently have a Personalised Care or Personalisation Lead/Personalised Care Operations Lead.

Your Request:

5) Who is the Integrated Care Lead at the ICB and what are their contact details (name, email and phone number)?

Our Response:

5) NHS Cheshire & Merseyside ICB does not currently have an Integrated Care Lead.

Your Request:

6) Who is responsible for the digital transformation within the ICB and what are their contact details (name, email and phone number)?

Our Response:

6) NHS Cheshire & Merseyside ICB's person responsible for the digital transformation is Natalia Armes, Associate Director of Transformation*.

Your Request:

7) Who is the current Director of Finance within the ICB and what are their contact details (name, email and phone number)?

Our Response:

7) Claire Wilson is NHS Cheshire & Merseyside ICB's Director of Finance*.

Your Request:

8) How many people in your ICB have been awarded a Continuing Healthcare budget and how many of these have taken up a PHB?

Our Response:

8) Please find listed below the information held by each of the former CCG areas that now make up NHS Cheshire & Merseyside ICB in relation to the number of people in receipt of a CHC and the number of those that received this via a PHB during the 2021/22 financial year.

Cheshire

During the 2021/22 financial year there were 1,794 Cheshire patients awarded CHC, with 119 of these choosing to receive this via a PHB.

Halton

During the 2021/22 financial year there were 326 Halton patients awarded CHC, with 3 of these choosing to receive this via a PHB.

Knowsley

During the 2021/22 financial year there were 153 Knowsley patients awarded CHC, with 72 of these choosing to receive this via a PHB.

Liverpool

During the 2021/22 financial year there were 726 Liverpool patients awarded CHC, with 8 of these choosing to receive this via a PHB.

South Sefton

During the 2021/22 financial year there were 417 South Sefton patients awarded CHC, with 69 of these choosing to receive this via a PHB.

Southport & Formby

During the 2021/22 financial year there were 529 Southport & Formby patients awarded CHC, with 96 of these choosing to receive this via a PHB.

St Helens

During the 2021/22 financial year there were 199 St Helens patients in receipt of CHC, with 151 of these choosing to receive this via a PHB.

Warrington

During the 2021/22 financial year there were 378 Warrington patients awarded CHC, with 4 of these choosing to receive this via a PHB.

Wirral

During the 2021/22 financial year, there were 912 CHC packages of care commissioned for Wirral patients, with 147 Of these being provided via PHB.

Your Request:

9) What was total annual spend on PHBs for your ICB and how does that spend break down by Direct Payment, 3rd party managed and notional budgets?

Our Response:

9) Please find listed below the information held by each of the former CCG areas that now make up NHS Cheshire & Merseyside ICB in relation to the total annual spend on PHBs broken down by direct payment/3rd Party/notional budget during the 2021/22 financial year.

Cheshire

| Type of PHB | Total Spend 2021/22 (£) |
|-------------------------|-------------------------|
| Total PHB Spend | 19,453,881 |
| - 3 rd Party | 3,563,022. |
| - Direct Payment | 8,314,620. |
| - Notional Budget | 7,576,239. |

Halton

| Type of PHB | Total Spend 2021/22 (£) |
|-------------------------|-------------------------|
| Total PHB Spend | 2,344,000 |
| - 3 rd Party | Nil |
| - Direct Payment | 2,130,000. |
| - Notional Budget | 214,000. |

Knowsley

| Type of PHB | Total Spend 2021/22 (£) |
|-------------------------|-------------------------|
| Total PHB Spend | 6,957,525. |
| - 3 rd Party | 143,646. |
| - Direct Payment | 2,491,294. |
| - Notional Budget | 4,322,584. |

Liverpool

| Type of PHB | Total Spend 2021/22 (£) |
|-------------------------|-------------------------|
| Total PHB Spend | 8,374,354 |
| - 3 rd Party | 1,119,434 |
| - Direct Payment | 4,028,611 |
| - Notional Budget | 3,226,309 |

South Sefton

| Type of PHB | Total Spend 2021/22 (£) |
|-------------------------|-------------------------|
| Total PHB Spend | 2,358,242 |
| - 3 rd Party | 323,337. |
| - Direct Payment | 1,615,009. |
| - Notional Budget | 419,896 |

Southport & Formby

| Type of PHB | Total Spend 2021/22 (£) |
|-------------------------|-------------------------|
| Total PHB Spend | 2,753,976. |
| - 3 rd Party | 917,703. |
| - Direct Payment | 1,411,396. |
| - Notional Budget | 424,877. |

St Helens

Information not held on PHB expenditure as this is facilitated by St Helens Local Authority Payments Team. You may wish to redirect your request for this information to St Helens Council who can be contacted for Freedom of Information requests via: <https://www.sthelens.gov.uk/article/6525/Raise-a-Freedom-of-Information-request>

Warrington

| Type of PHB | Total Spend 2021/22 (£) |
|-------------------------|-------------------------|
| Total PHB Spend | 2,970,000 |
| - 3 rd Party | Nil |
| - Direct Payment | 1,230,000. |
| - Notional Budget | 1,740,000. |

Wirral

| Type of PHB | Total Spend 2021/22 (£) |
|-------------------------|-------------------------|
| Total PHB Spend | 9,456,627 |
| - 3 rd Party | 912,082. |
| - Direct Payment | 4,978,746. |
| - Notional Budget | 3,565,798. |

Your Request:

10) What software, if any, is used to manage PHBs and direct payments in your ICB?

Our Response:

10) Please find listed below the information held by each of the former CCG areas that now make up NHS Cheshire & Merseyside ICB in relation to software used locally to manage PHBs and direct payments.

Cheshire

Virtual Wallet.

Halton

None.

Knowsley

None.

Liverpool

ADAM Case Management (plus external systems used by the PHB support services listed in response to Question 1).

South Sefton/Southport & Formby

None.

St Helens

St Helens Local Authority Payments Team use the IAS system and an in-house database.

Warrington

None.

Wirral

None.

Your Request:

11) What is the total annual cost for this software and what licensing model is used, e.g., X% of budget/per user/fixed cost

Our Response:

11) Please find listed below the information held by each of the former CCG areas that now make up NHS Cheshire & Merseyside ICB in relation to the total annual cost for software used locally to manage PHBs and direct payments.

Cheshire

£85.00 in last 12 months – based on cost per user.

Halton

Not applicable.

Knowsley

Not applicable.

Liverpool

Information held by the PHB support services listed in response to Question 1.

South Sefton/Southport & Formby

Not applicable.

St Helens

Total cost of IAS annually is £54,046.

Warrington

Not applicable.

Wirral

Not applicable.

Your Request:**12) When is the contract for the PHB software up for renewal?****Our Response:**

12) Please find listed below the information held by each of the former CCG areas that now make up NHS Cheshire & Merseyside ICB in relation to when contracts for PHB software are due for renewal.

Cheshire

April 2023.

Halton

Not applicable.

Knowsley

Not applicable.

Liverpool

Information held by the PHB support services listed in response to Question 1.

South Sefton/Southport & Formby

Not applicable.

St Helens

St Helens Local Authority Payments Team use in-house PHB software so there is no renewal date.

Warrington

Not applicable.

Wirral

Not applicable.

Your Request:**13) If not in use already, are you considering digital automated services to assist with the delivery of services and budget management of your**

PHBs, personal budgets, direct payments and integrated personal budgets?

Our Response:

13) Please find listed below the information held by each of the former CCG areas that now make up NHS Cheshire & Merseyside ICB in relation to whether digital automated services to assist with the delivery of PHBs is being considered.

Cheshire

Yes.

Halton

No plans currently.

Knowsley

No plans currently.

Liverpool

ADAM system monitors and manages active PHB packages of care – data is provided to ICB.

South Sefton/Southport & Formby

No plans currently.

St Helens

St Helens Local Authority Payments Team are currently looking at options.

Warrington

No plans currently.

Wirral

Yes.

Your Request:

14) Do you use a Direct Payment Support Service (DPSS) to assist direct payment recipients and if so, please provide details of who this is?

Our Response:

14) Please find listed below the information held by each of the former CCG areas that now make up NHS Cheshire & Merseyside ICB in relation to DPSS.

Cheshire

This is dependent on patient choice. However, locally this provision is available via Disability Concern.

Halton

Halton Borough Council.

Knowsley

This is dependent on patient choice. However, locally this provision is available via Disability Concern.

Liverpool

Instream Partnership / SOLO / Your Health Your Way / Salvere.

South Sefton/Southport & Formby

Sefton Carers Centre deliver a PHB service.

St Helens

This is dependent on patient choice. However, locally this provision is available via Disability Direct.

Warrington

Disability Positive.

Wirral

Disability Positive.

Your Request:

15) Is the DPSS a contracted service and if so when does that contract expire?

Our Response:

15) Please find listed below the information held by each of the former CCG areas that now make up NHS Cheshire & Merseyside ICB in relation to the expiry date for DPSS contracts.

Cheshire

April 2024.

Halton

No.

Knowsley

No.

Liverpool

DPSS in Liverpool is commissioned on a case-by-case basis.

South Sefton/Southport & Formby

October 2024 (with option to extend until October 2026).

St Helens

No.

Warrington
March 2024.

Wirral
March 2023.

Your Request:

16) What is the annual cost of the DPSS?

Our Response:

16) Please find listed below the information held by each of the former CCG areas that now make up NHS Cheshire & Merseyside ICB in relation to the annual cost of DPSS.

Cheshire
£185,000.

Halton
Nil.

Knowsley
Nil.

Liverpool
Information not held.

South Sefton / Southport & Formby
£179,241.

St Helens
Nil.
Warrington
£25,000.

Wirral
£25,000.

*NHS Cheshire & Merseyside ICB does not hold information on the direct email addresses and telephone numbers of the staff listed. However, the direct email addresses and telephone numbers of staff members are considered by NHS Cheshire & Merseyside ICB to constitute 'personal information' under the Data Protection Act and, as a result, are exempt from disclosure under section 40(2) of the Freedom of Information Act 2000. Any enquires for NHS Cheshire & Merseyside ICB staff can be directed to our general enquires email address via: enquiries@cheshireandmerseyside.nhs.uk.

